Broken Build Accessibility Conformance Report

Subcomponents for Jira Cloud

WCAG Edition based on VPAT® Version 2.5Rev April 2025

Report version: 1.0 | Final | 22 October 2026

This Accessibility Conformance Report records Broken Build's self-assessment of Subcomponents for Jira Cloud against all 55 active WCAG 2.2 Level A and AA criteria. The assessments combine source review, targeted live checks and product-owner confirmations. Criterion-level remarks describe the supported functionality, exceptions and evaluation basis. This report does not claim full WCAG conformance or independent accessibility certification.

Product and app key: Subcomponents for Jira Cloud | net.brokenbuild.cloud.subcomponents

Product version assessed: 4.4.10, source commit 250e23d8551ca07382125450d417a46276f7efba. Targeted live checks supplement this source baseline; the deployed binary was not independently matched to that commit.

Report date: 22 October 2026

Vendor and contact: Broken Build | support@brokenbuild.net

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Product description

Subcomponents extends Jira Cloud with component and folder hierarchies, component versions, packages, issue pickers, component and version properties, cross-space features, administration and dashboard presentation. It uses Atlassian Forge Custom UI inside Jira. General app pages are intended for all Jira users; administration pages are restricted to administrators.

Assessment summary

30 Supports; 13 Partially Supports; 12 Not Applicable. All 55 active criteria are assessed. Results apply to the scope and evaluation methods below. Exceptions are described within the relevant criterion remarks.

Scope and evaluation methods

Applicable standards

WCAG 2.2 Level A and Level AA are assessed. Level AAA, Revised Section 508 and EN 301 549 are not assessed. WCAG 2.0 and 2.1 are not separate reports. Criterion 4.1.1 Parsing was removed from WCAG 2.2 and is excluded from the 55 active criteria.

Evaluation methods used

The assessment combines product-documentation and targeted source review at version 4.4.10, media analysis and DOM/axe observations recorded in R0 with the live checks identified as L1-L8. Source-only results describe the implementation reviewed and are distinguished from executed workflow tests. [R0 L1-L8]

Live testing used Chromium 151 on Linux in Jira dark theme, an administrator account and a 1280 by 720 host viewport. Normal embedded project/global widths were 960 CSS pixels. Checks included accessibility snapshots and DOM properties, keyboard traversal of fields, menus and dialogs, sampled video frames and native controls, and twelve page titles. [L1-L5]

Reflow checks used a 320 CSS-pixel app frame independently of host zoom. Text-spacing checks applied line height 1.5, letter spacing 0.12em, word spacing 0.16em and paragraph spacing 2em. Sampled text contrast was calculated from computed foreground colors and composited backgrounds. Additional checks measured target geometry and activated the Jira skip link. [L6-L8]

Evaluation scope

Live execution covered project hierarchy, global components, folder/pre-import dialogs, Create component, row action menus, Help and What's new in Chromium 151 on Linux, dark theme. Independent coverage is limited to the identified samples of roles, workflows, themes and states. The product owner additionally confirms no-flash videos, usability at 200 percent zoom or higher, light/dark presentation, alternative page navigation and target sizing. These confirmations form part of the vendor's self-assessment. Independently observed measurements are identified by their evidence references.

Jira authentication, navigation, frame naming and host announcements are dependencies. Ratings concern the app-controlled functionality and host mechanisms described in the remarks; they do not certify the full Atlassian service. Data Center and external support/documentation accessibility are outside the app UI scope. Linked release notes contribute to the silent clip's written explanation. The separate YouTube demo is supplementary.

Assessment terms

Supports: The assessed functionality provides a method meeting the criterion within the stated scope. The remarks identify the source, live sample or product-owner declaration supporting that assessment.

Partially Supports: Some functionality does not meet the criterion; the remarks identify the limitation.

Does Not Support: The majority of functionality does not meet the criterion. No such majority determination is made in this report.

Not Applicable: The criterion is not relevant to the implemented functionality within the stated app scope.

WCAG Level A assessment

Ratings apply to the scope and methods above. R0 identifies the inherited assessment, L1-L8 identify live observations, and O1-O3 identify product-owner confirmations. A Supports result may be owner-assessed; it is not a claim that every workflow was independently tested.

Criteria	Assessment	Remarks and explanations
1.1.1 Non-text Content	Partially Supports	Icon buttons and decorative images generally carry names or empty alternatives. However, the issue-progress bar is a set of unlabeled DIV segments: its category/count alternative is only in a conditionally opened tooltip whose DIV trigger is not keyboard-focusable. This leaves that meaningful graphic without an equivalent readily available text alternative. [R0 p3]
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	The silent clip has feature/setup text and a direct public release-notes link describing the hierarchy and grouped-version pickers. Supports reflects the owner assessment and this associated written explanation of the demonstrated functionality. The YouTube demo is supplementary; full frame-by-frame equivalence was not independently audited. [L3 O1 O2 O3]
1.2.2 Captions (Prerecorded)	Not Applicable	The reviewed in-app demo has no meaningful audio, as confirmed by the owner and the prior asset analysis. There is no speech or meaningful sound to caption, and the app has no sound effects. The full YouTube demo is considered separately under 1.2.1; a captioned external video does not replace the silent clip's visual-alternative assessment. Reassess if audible synchronized media is added. [R0 p4 O1 O2]
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	The reviewed feature demonstration is video-only in substance, with no meaningful audio. Its visual alternative is assessed under 1.2.1. No other app-owned synchronized audio/video was identified in the inherited inventory. [R0 p4 O1]
1.3.1 Info and Relationships	Partially Supports	The live global grid and project hierarchy expose generic containers rather than table or tree relationships. Hierarchy depth and expansion state lack corresponding semantics. In Create component, Name, Spaces, Default assignee and Description have visible labels but no accessible names in the live snapshot. Prior source findings also identify missing label/error associations. [L1 R0 pp4 and 14-15]
1.3.2 Meaningful Sequence	Supports	The reviewed page, dialog and table components place labels, content and actions in logical DOM order. Hierarchy rows follow the ordered flattened tree sequence, and tooltip details follow their associated category/count order. No CSS reordering used to convey a different meaningful sequence was identified. Missing hierarchy semantics are reported separately under 1.3.1. [R0 p4]
1.3.3 Sensory Characteristics	Supports	Instructions and controls use text identifying their purpose: Name, Description, Add existing, Create, Import, Cancel and explicit deletion consequences. The documentation names actions and fields rather than requiring users to recognize only a shape, location or color. [R0 p4]
1.4.1 Use of Color	Partially Supports	The prior live dark-theme sample confirmed that How to add custom field relied on color without an underline and had only 1.76:1 contrast with surrounding text. Source also renders progress segments as colored blocks with their category/count text available only through a hover/focus tooltip mechanism with a non-focusable trigger. [R0 p5]

Criteria	Assessment	Remarks and explanations
1.4.2 Audio Control	Not Applicable	No app-owned audible autoplay content or sound effects are used. The feature demo is muted, has native controls and contains no meaningful audio according to the owner and prior asset analysis. Reassess if audible autoplay is introduced. [O1 R0 p5 L3]
2.1.1 Keyboard	Partially Supports	Most sampled controls are native buttons, links and form elements and support ordinary keyboard interaction. Hierarchy and version/property-option reordering use dragging without equivalent keyboard move actions; progress tooltip triggers also have focusability gaps. The owner confirms that some app functionality requires a mouse. Mouse-first design does not exempt that functionality from this criterion. The available evidence supports a partial finding, rather than a quantified majority failure. [R0 p5 L2 O2]
2.1.2 No Keyboard Trap	Supports	In sampled keyboard checks, users could exit the folder and pre-import dialogs, row action menu and native video controls. Folder and Import dialogs wrapped focus; Escape closed them. Tab moved out of the video controls to the release-notes link. No trap occurred in those paths. Import-in-progress, nested pickers and Advanced workflows were not executed and remain outside the tested sample. [L2 L3]
2.1.4 Character Key Shortcuts	Not Applicable	The application source inventory found a modifier-based Mod+F shortcut and input-specific key handling, not an app-defined shortcut triggered by an unmodified character key. The character-shortcut requirement is therefore not triggered in the assessed implementation. [R0 p5]
2.2.1 Timing Adjustable	Not Applicable	No app-owned countdown or fixed deadline for entering/submitting information was identified. The five-minute refresh interval updates data; it is not a time limit for completing a task. Jira session expiration is a host dependency outside this app-owned source determination. [R0 p6]
2.2.2 Pause, Stop, Hide	Partially Supports	The looping demo exposes native controls, and Space paused it in the live test. The inherited source assessment identifies automatic refresh every five minutes and on focus/visibility changes without a general user pause or frequency control. A working video pause does not resolve the separate automatic-update limitation. [L3 R0 p6]
2.3.1 Three Flashes or Below Threshold	Supports	The product owner confirms that the app videos contain no flashes. The inherited source review identifies ordinary UI transitions and loading presentation without an intentional flashing effect. This is an owner-confirmed content assessment supported by source review, not a quantitative flash-threshold analysis. Reassess when video or animated content changes. [O2 R0 p6]
2.4.1 Bypass Blocks	Supports	Jira's keyboard-reachable Main Content skip link moved focus to the main region in the live test, bypassing repeated host navigation and providing access to the app area. The assessment relies on this host mechanism. Operation-specific keyboard limitations remain under 2.1.1. [L8 R0 p6]
2.4.2 Page Titled	Supports	All twelve checked Jira-hosted views had the outer page title Subcomponents - Broken Build Jira. The sample includes project features, global components/packages, settings, schemas and search index. Embedded HTML title omissions are not treated as outer-page title failures. [L4]

Criteria	Assessment	Remarks and explanations
2.4.3 Focus Order	Partially Supports	Folder and Import dialog focus followed a logical sequence and returned to their openers after Escape; the row action menu also restored focus. However, closing the keyboard-opened global Create component dialog left focus on BODY. The next Tab restarted at Book a call instead of continuing from Create component. This was reproduced after the close animation settled. [L2]
2.4.4 Link Purpose (In Context)	Partially Supports	Most navigation and documentation links describe their destination. Repeated global issue-count links such as 1 Issues have no component name in aria-label, labelledby, describedby or title, and their surrounding generic containers do not expose table/row context. Their purpose is not adequately distinguished programmatically. [L5 R0 p7]
2.5.1 Pointer Gestures	Not Applicable	No multipoint or path-dependent gesture interaction was identified. Ordinary dragging/reordering is evaluated under 2.5.7; its presence alone does not make it a path-based gesture. [R0 p7]
2.5.2 Pointer Cancellation	Supports	Reviewed ordinary actions use click handlers or explicit form submission rather than down-event execution. Reordering commits in the drop handler after destination validation; there are no app-owned onMouseDown/onPointerDown/onTouchStart execution handlers in the reviewed source inventory. [R0 p7]
2.5.3 Label in Name	Partially Supports	In the prior live Create component dialog, Name, Spaces, Default assignee and Description have visible labels but no computed accessible names. The source shared wrapper does not connect these visible labels to the controls. An empty name cannot include its visible label. [R0 p8]
2.5.4 Motion Actuation	Not Applicable	No app-owned device-motion or orientation-triggered operation was identified in the UI source inventory. Mouse/keyboard events and dragging do not constitute device-motion actuation. [R0 p8]
3.1.1 Language of Page	Supports	All reviewed HTML entrypoints declare lang=en. App-authored UI copy is English, and prior global/project DOM samples confirmed the declaration. Localized dates and user-created names do not change the declared primary UI language. [R0 p8]
3.2.1 On Focus	Supports	The explicit filter focus handler sends analytics only. Other reviewed focus behavior reveals tooltips, focuses input or restores focus, rather than submitting a form or navigating to another page. Navigation is attached to activation handlers. [R0 p8]
3.2.2 On Input	Supports	Reviewed change handlers update local filter/form/ selection state or the selected property value. Save/ Create/Delete and navigation have explicit activation controls; changing a field does not automatically submit the entire form or open an unrelated page. [R0 p8]
3.2.6 Consistent Help	Supports	Project and global page implementations reuse the same Help menu builder and retain it in the top action area. Documentation, feedback and support entries have a stable relative order. Responsive icon variants preserve named access to help actions. [R0 p8]
3.3.1 Error Identification	Supports	Backend validation returns textual field-specific messages such as Name is required, permitted name lengths and maximum description length. Saga handlers store those field errors and forms render them beside the corresponding visible labels; import validation renders a textual list. Missing semantic associations are separately recorded under 1.3.1/4.1.2. [R0 p9]

Criteria	Assessment	Remarks and explanations
3.3.2 Labels or Instructions	Supports	Sampled forms visibly identify expected data and required fields; setup copy explains the issue custom fields, and Import identifies the file-selection action and replacement warning. The inherited assessment also identifies date-format and corrective instructions. Missing programmatic associations are reported separately under 1.3.1 and 4.1.2. [L1 L2 L3 R0 p9]
3.3.7 Redundant Entry	Supports	Edit forms initialize from existing record values, including component-version name, description and dates. Stored property values and selected entities are reused rather than requiring users to re-enter the same data in later steps. No mandatory redundant-entry sequence was identified in the documented workflows. [R0 p9]
4.1.2 Name, Role, Value	Partially Supports	Several named native/Atlaskit controls are exposed correctly. Create component Name, Spaces, Default assignee and Description still lack accessible names in the live snapshot. Global row checkboxes and hierarchy expansion/relationship semantics have additional gaps in the inherited assessment. These findings prevent an unqualified Supports result. [L1 R0 pp9 and 14-15]

WCAG Level AA assessment

Ratings apply to the scope and methods above. R0 identifies the inherited assessment, L1-L8 identify live observations, and O1-O3 identify product-owner confirmations. A Supports result may be owner-assessed; it is not a claim that every workflow was independently tested.

Criteria	Assessment	Remarks and explanations
1.2.4 Captions (Live)	Not Applicable	The documented app manages Jira component/ version data, and the source inventory identifies no live synchronized media, streaming player or live captioning surface. [R0 p10]
1.2.5 Audio Description (Prerecorded)	Not Applicable	The reviewed feature demonstration has no meaningful audio and is treated as video-only. The applicable visual alternative is assessed under 1.2.1 rather than the synchronized-media audio-description criterion. This is not a finding that no alternative is needed. [O1 R0 p10]
1.3.4 Orientation	Supports	The source implements flexible layouts, wrapping global actions and responsive video width, and contains no orientation lock or orientation-based feature gate. The app can be addressed in either orientation; narrower-layout limitations are separately assessed under reflow. [R0 p10]
1.3.5 Identify Input Purpose	Not Applicable	Documented fields describe Jira components, versions, packages and their properties. User pickers select Jira records such as a component lead; they do not collect the operator own personal-information profile fields covered by the input-purpose taxonomy. [R0 p10]
1.4.3 Contrast (Minimum)	Supports	Supports is owner-assessed for light and dark text contrast. The independently measured dark-theme sample had ratios approximately 5.19:1 to 10.56:1. The broader theme/state coverage is the owner's self-assessment, not a complete independent set of contrast measurements. [L7 L8 O2 O3]

Criteria	Assessment	Remarks and explanations
1.4.4 Resize text	Supports	The owner explicitly confirms that the supplied screenshot was taken at 200 percent browser zoom or higher, with all controls still usable, and reports that zoom does not break layout. This Supports assessment is based on that owner-performed manual check, corroborated by the supplied dark-theme screenshot, rather than an independently repeated zoom test. The separate reflow limitation at 320 CSS pixels remains under 1.4.10. [O2 L6]
1.4.5 Images of Text	Supports	Ordinary labels, headings, values, validation and instructions are rendered as HTML text rather than raster text. Logos/decorative illustrations accompany textual labels; the tutorial is time-based media and is assessed separately. [R0 p11]
1.4.10 Reflow	Partially Supports	With dialogs closed and the embedded app measured at 320 CSS pixels, the toolbar had 254px available width and 1062px content width; the page had 286px available and 1078px content width. Non-table toolbar controls required horizontal scrolling. Width was temporarily applied to the live iframe and restored. This confirms the layout defect; full Jira 400 percent zoom was not tested. [L6]
1.4.11 Non-text Contrast	Supports	Supports is owner-assessed for theme-adapted controls and graphics in light and dark themes. Sampled dark-theme focus indicators were visible. Full independent non-text contrast measurements were not performed. The separate progress-semantics and use-of-color limitations remain disclosed. [O2 O3 L2 L8]
1.4.12 Text Spacing	Partially Supports	At line height 1.5, letter spacing 0.12em, word spacing 0.16em and paragraph spacing 2em, Breakdown by issue type overlapped Description in the fixed-width hierarchy header. The first text box ended at x528.67 while Description began at x501; default spacing ended at x489.78. Screenshot and before/after geometry confirm the overlap. The temporary style was removed. [L7]
1.4.13 Content on Hover or Focus	Supports	The reviewed custom progress tooltip combines hover and focus interactions, a safe-polygon mechanism that permits moving into the popup, and a dismiss interaction. It remains open through the pointer interaction instead of using a fixed expiry timer. This supports the required dismissible, hoverable and persistent behavior at implementation level. [R0 p11]
2.4.5 Multiple Ways	Supports	The owner confirms reciprocal page links as an alternative to the app's page navigation, providing additional ways to locate the same relevant pages. General pages remain available to Jira users; administration routes remain restricted to admins. This rating uses the owner's navigation confirmation. [O1 O3 L4]
2.4.6 Headings and Labels	Supports	App headings and visible form labels identify their subjects and purposes, including Subcomponents, Search index, Create package, Name, Release name, Start date and Release date. Many row actions include the entity name or are displayed in a named workflow context. Programmatic-name deficiencies are assessed separately. [R0 p12]
2.4.7 Focus Visible	Supports	Visible blue outlines or input border/shadow indicators were observed on sampled fields, toolbar buttons, row expanders, action-menu items and links. Folder/Import/menu focus return also had a visible indicator. This Supports assessment is limited to the tested Chromium dark-theme sample; light theme, Advanced workflows and full virtualized traversal were not tested. [L2]

Criteria	Assessment	Remarks and explanations
2.4.11 Focus Not Obscured (Minimum)	Supports	Sampled focused controls were visible in dialogs, menus and page controls. The owner reports supported focus behavior in long lists. The broader result is owner-assessed; a complete independent obscuration audit was not performed. The Create component focus-restoration limitation remains under 2.4.3. [O2 O3 L2]
2.5.7 Dragging Movements	Partially Supports	The reviewed hierarchy and version/property-option reordering functions are reached through drag/drop handlers. Their row menus or drag handles do not offer an equivalent click/tap Move before/after or destination-selection action. File upload does provide a non-drag alternative, but that does not remedy the reorder controls. [R0 p12]
2.5.8 Target Size (Minimum)	Supports	The owner explicitly confirms target-size support. Samples included 32 by 32px toolbar buttons, 24 by 24px expanders and 23px global links within 35px tab controls. The product-wide result, including effective targets and applicable spacing exceptions, is owner-assessed rather than independently audited. [O2 O3 L8]
3.1.2 Language of Parts	Not Applicable	App-authored UI strings in the assessed implementation are English. No alternate-language authored passages were identified. User-defined component names, proper names, code and technical terms do not by themselves establish a language-of-parts requirement for app-authored content. [R0 p13]
3.2.3 Consistent Navigation	Supports	Project tab order is defined centrally, and global/ project help menus reuse stable configurations. Feature visibility is driven by the documented project settings and permissions rather than arbitrary page-specific navigation reordering. [R0 p13]
3.2.4 Consistent Identification	Supports	Recurring UI controls use the same component patterns and action terms: Help, Create, Edit, Delete, Cancel, Import and Export. The common Help menu and shared forms centralize recurring identification across project and global pages. [R0 p13]
3.3.3 Error Suggestion	Supports	Validation gives actionable corrective information: accepted name/description lengths, date ordering, and file-parse/import errors. Existing form values remain in state while errors are rendered, allowing correction. Generic unexpected server errors are not assumed to have a known corrective suggestion. [R0 p13]
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	The documentation and implementation provide confirmation before package/version/component deletion, including affected entities and consequences. Import shows warnings and a summary before the explicit Import action; ordinary edits can be reviewed and corrected. These safeguards support the criterion for stored-data changes at source level. [R0 p14]
3.3.8 Accessible Authentication (Minimum)	Not Applicable	The app-owned UI does not implement login, password entry, CAPTCHA or cognitive authentication tests. It receives the authenticated Jira context through Forge. This limited applicability result is not an accessible-authentication claim about the Atlassian login/session process. [R0 p14]
4.1.3 Status Messages	Partially Supports	Some implementation paths expose alerts, busy state and named progress values. However, the indexing state label/description changes are rendered as ordinary Lozenge/Text through a wrapper that only switches loading/content, without a live status region. This does not establish programmatic status announcements while focus remains elsewhere. [R0 p14]

Evidence and references

The identifiers below link criterion remarks to source assessments, targeted live checks and product-owner declarations. Supporting evaluation records and screenshots are retained by Broken Build.

R0 Source and implementation assessment dated 22 October 2026, revision 0.2. Product baseline 4.4.10, commit 250e23d8551ca07382125450d417a46276f7efba. This record includes documentation and source findings, prior live observations and silent-media analysis. Page references in criterion remarks identify pages in this assessment record.

L1 22 October live accessibility snapshots and DOM inspection of the global grid, Create component fields and hierarchy relationships.

L2 22 October keyboard sequences for Create component, folder/pre-import dialogs, hierarchy toolbar/row menus, focus indicators and settled focus restoration.

L3 22 October What's new media metadata, pause/Tab controls, frames sampled at 0.1, 5, 10 and 14 seconds, and linked release-note text. The release-note content was readable in a clean anonymous browser session.

L4 Twelve Jira-hosted app-view titles checked on 22 October, including project features, global views, settings, schemas and search index.

L5 22 October issue-count link inspection: no contextual name attributes or programmatic table/row relationship.

L6 22 October isolated app-frame 320 CSS-pixel reflow measurement with dialogs closed; screenshot and geometry retained. Original frame width restored.

L7 22 October text-spacing override, screenshot and before/after heading geometry; sampled computed dark-theme toolbar text contrast.

O1 Initial owner statements: general pages are available to all Jira users, admin settings are restricted, short feature clips are app-only and silent, and the app has no sound effects. Later YouTube and visual statements are recorded in O2.

L8 Additional 22 October runtime checks: 22 visible dark-theme text samples, 25 visible project and 39 global control geometries, global tab/link dimensions, and Jira keyboard skip-link activation. These checks do not establish complete theme, state or workflow coverage.

O2 Later product-owner feedback: a full YouTube demo exists but is not linked from the app; videos contain no flashes; some functions require a mouse; colors adapt to themes; focus is retained on scroll; target sizing is reported satisfactory. The owner explicitly confirms that the supplied 1898 by 877px dark-theme screenshot was taken at 200 percent browser zoom or higher with all controls still usable, and reports stable zoom layout. The image itself has no browser zoom indicator or CSS-pixel scale.

O3 Product-owner review confirms alternative navigation through reciprocal page links, supported light-theme presentation and satisfactory target sizing. These vendor declarations supplement the earlier content, zoom, theme and focus assessments. Their basis is product-owner self-assessment; independent observations are separately identified as L1-L8.

Public references

S1 ITI VPAT resources and WCAG edition https://www.itic.org/policy/accessibility/vpat

S2 WCAG 2.2 Recommendation https://www.w3.org/TR/WCAG22/

S4 Video-only alternatives https://www.w3.org/WAI/WCAG22/Understanding/audio-only-and-video-only-prerecorded.html

Linked feature release notes https://brokenbuild.atlassian.net/wiki/spaces/SUBCLOUD/pages/5141659688

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